

Minnesota Workers' Compensation Insurers Association, Inc. 7701 France Avenue South Suite 450 Minneapolis, MN 55435-3200

July 27, 1999

## ALL ASSOCIATION MEMBERS

Circular Letter No. 99-1321

## RE: **MWCIA PRODUCTS & SERVICES CHANGES**

Effective communication and distribution of products and services is a key business objective in today's fast paced world. To meet this challenge, many businesses are taking steps to dramatically reshape their organization's delivery systems. MWCIA believes that an effective website can be a great communication and product delivery tool and it has been MWCIA's longterm goal for our website to become our primary communication vehicle. In keeping with this goal, a redesign was undertaken to make our website easier to use and MWCIA's information more accessible to MWCIA members, subscribers, and the public.

We are pleased to announce the implementation of our redesigned website at www.mwcia.org. In addition to general information about the MWCIA, the following services are now available online for use by MWCIA members, subscribers, and the public:

- MWCIA's identification number.
- Assigned Risk Plan Rate Search Allows users access to Assigned Risk Plan rates and minimum premiums by entering the 4-digit classification code numbers.

In the near future, three additional products & services will be available on-line for use by MWCIA members and subscribers:

- Classification Lookup Allows users access to an on-line version of the Minnesota Classification Index. Like the floppy disk version, this service allows users to determine standard job classification codes by entering simple job descriptions or they can enter a four-digit classification code number to determine the standard classification description. This same service was previously available as a part of MWCIA's Bulletin Board Service (BBS).
- Employer Experience Modification Search Allows users to access employer experience modification histories for Minnesota employers who qualify for experience rating.
- ☐ Carrier Rate Search Allows users access to the rates for the top 130 classification. codes of more than 100 Minnesota workers' compensation carriers.

In the final phase of our currently scheduled enhancements, the following products will be available on-line for use by MWCIA members and subscribers:

- Assigned Risk Plan Depopulation Report Allows users to access information on Assigned Risk Plan (ARP) policyholders to assist them in obtaining coverage in the standard voluntary market. This program allows users to identify Minnesota ARP policyholders by a variety of factors including location and estimated annual premium.
- Employer Experience Rating Worksheets Allows users access to an employer's loss and payroll information for a prescribed time period including all statistical data elements and the experience rating formula used to calculate an employer's experience modification.

One of the results of our decision to move towards the Internet as the preferred method for distributing our key products and services is the discontinuance of the 'MWCIA Bulletin Board Service' (BBS). To assist in a smooth transition, all MWCIA services that are available today on the BBS will continue to be available until November 30<sup>th</sup>. In addition, MWCIA's Fax Access service will be discontinued in August to allow for the development of a new website ordering service. In the interim, members and subscribers can order their experience rating worksheets from our front desk services staff at the reduced price of \$7.50 per rating worksheet. Details will be mailed to MWCIA charge account holders affected by the transfer of these services under separate cover.

If you have not visited our website recently, Association staff would like to encourage members and subscribers to familiarize themselves by checking out our website at <a href="https://www.mwcia.org">www.mwcia.org</a>. In addition to providing lots of details about MWCIA's products and services, our website now includes expanded help and contact information. If you have questions or suggestions concerning our new website, please contact Joe Perzel, IS Manager, at 612.897.6420. If you do not currently have an MWCIA Charge Account or have questions about your account, please contact Karen Ose at 612.897.6428. For information regarding the products and services available through MWCIA, please contact either our front desk services specialists or one of our underwriters at 612.897.1737.

Sincerely,

Bruce A. Tollefson, CIC President